



unifaun

ERPConnect

Straight from your business system.

Unifaun ERPConnect.

- Unifaun ERPConnect reduces the risk of errors since you no longer have to perform maintenance on customer registers in multiple systems. It also gives you access to a simpler dispatch processing, which can save you a great deal of time.
- Unifaun ERPConnect is a service for integrating your business system with any of Unifaun's online systems, using the software Unifaun WebOrder. The aim is, quite simply, to automatically re-use information about an order.
- Unifaun ERPConnect supports integration with all business systems, although the level of adaptation required may vary.

How it works.

1. When an order, delivery note, pick list or similar is created in your business system, a text file containing information about the order or orders should be generated.
2. The business system places the text file in a folder accessible from the WebOrder program.
3. Unifaun WebOrder reads the file and sends it to your account in Unifaun's online system.
4. Information about the order may be read, edited and completed in the online system before printing. Or, if the file contains all mandatory order data, printing can be fully automated.
5. Labels and other transport documents to be attached to the shipment are printed.
6. EDI is automatically sent by the online system to your carrier according to the requirements of the carrier.

You can choose automatic printing of complete orders to allow the labels to be printed immediately when an order file has been imported. The order does not appear in the online system for further completion - but is sent directly to your printer and the EDI is automatically sent to your carrier. Whichever printing method you choose you always have access to complete shipment history in the online system.

Getting started.

Before using the Unifaun ERPConnect service you need to sign an agreement with Unifaun. Log in to Unifaun Online or Pacsoft Online and place your order through Unifaun Webshop. The agreement gives you access to the WebOrder program and the service is activated for your online user account. The agreement also includes customer support for Unifaun ERPConnect. To get access to the service you need to:

- Be an online customer, i.e. have a user ID and a password for one of our online systems.
- Be capable of generating information text files according to Unifaun requirements.
- Order Unifaun ERPConnect from within your online system.
- Test your order files by manual import in your online system.
- Download and install the WebOrder program from your online system's help page.

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The text file

The text file should be produced when appropriate for your company's working procedures or reasonable in relation to when the business system can produce the information. Some business systems are able to produce the text files without adaptations. Other systems have been prepared for creating this type of files and for some business systems there may already be a customer specific adaptation that may be re-used. In most cases, however, it is required that a business consultant makes some adaptations to make it work properly.

What should the text file look like?

- The file should be in Unifaun's XML format, Unifaun's tab delimited text format or – using the optional product Unifaun FileConverter - any interpretable text files with a defined format.
- It may contain one or more orders.
- The file should be named so that it cannot be overwritten with the next file from the business system before the previous file has been read, processed and moved by the WebOrder program.
- It must have a file extension to comply with what is specified in the WebOrder program.

Configuration and implementation.

The WebOrder program is a Windows-based program that is easy to install. Most probably, your IT department or business system consultant can help you install and start up the program. Unifaun may also refer to a consultant or do the installation themselves as a consultative assignment.

The WebOrder program can be installed on the computer from which the printout should be made or any other computer or server in your computer network that can access the printer(s) to be used. The program could also be run as a service on a Windows server.

Support.

Your agreement with Unifaun includes customer support and maintenance of Unifaun ERPConnect. If you need help there are several options.

Documentation.

Go to the online system's help pages for user guides, specifications, downloads, sample files, etc.

Questions and Answers.

Check whether your question has already been answered in our forum. In the forum, you can discuss and find answers to questions about all aspects of Unifaun products, carriers, labels, SIS and CMR freight notes, printers, customs documents and other transport and carrier issues.

Unifaun Support.

Unifaun also offer personal support from our support team working closely with product development, account managers and our partners. In most cases we solve the problem directly in touch with you. Disturbances in central server functions are handled immediately, day or night. Serious functionality problems are sought and acted upon the same day and minor errors are corrected as soon as possible daytime.