



unifaun

Online Control

Before, during and after delivery.

Unifaun Online Control.

Unifaun Online Control provides you with a complete overview and full control of your dispatches made via Unifaun PrintServer. It allows you to track your shipments and supervise the EDI transfer regardless of carrier. Unifaun Online Control also helps you produce shipping lists, check lists and various reports or if preferred, lets you benefit from the data export functionality. Furthermore, you can share information with your clients, either by guest login or e-mail notification, which lets them track and follow-up on their goods without first contacting you.

Unifaun Online Control comes in two versions, the Standard version and the extended Plus version.

Functionality - Unifaun Online Control Standard.

- Automatic EDI transfer to the carriers in accordance with their requirements
 - Standard printouts for various carriers and their services
 - Printing favourites and search favourites
 - Guest login for selected partners
 - Senders outside Sweden
 - Import of addresses, receivers and senders
 - Pickup request
 - Serial printing and bulk dispatches
 - Possibility to store print-outs
 - Straightforward history with numerous search concepts
 - Carrier specific shipment lists
 - General reports
 - Status indication for specific events
 - Languages – primarily Swedish, English and Finnish
 - Cross-border use
- (Some functionality applies only to certain carriers.)

Functionality - Unifaun Online Control Plus.

- All functions in Unifaun Online Standard
 - Profile Management
 - E-mail notification
 - Export of information for storage and follow-up - Microsoft Excel and tab separated text
 - Price Enquiry
 - Unifaun Track&Trace
 - Extended limit of recipients to 30 000
- (Some functionality applies only to certain carriers.)

Shipment log and status indication.

The shipment log is a very useful feature since everybody in the company with an internet connection can log in to Unifaun Online and search for dispatches made in Unifaun PrintServer. You do not have to know the carriers' shipment numbers since you use the receiver's name or customer number, your internal reference or order number as search parameters.

This functionality is ideal for people working in the order, finance or customer services department who need to promptly get detailed information about a shipment or a parcel. By selecting a shipment number a search is performed at the carrier's side and the latest shipment status is shown. For some carriers this is done automatically and the status displayed is always the latest.

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Reports and shipment lists.

In Unifaun Online it is possible to produce various reports where the information can be put together in several different ways. It is easy to make a selection of shipments based on, for example, date, service or address and then print the report. If the carrier wants unique shipment lists, such as a shipment list with PDF code, you can of course produce and print those as well.

Data export functionality.

Make a selection from your shipments and export the data to a Microsoft Excel file or a tab delimited text file for further processing and analysis. A great alternative to the standard shipment lists.

Guest login.

If you want to share certain information with your clients, you can create a guest login account. Your guest can search for and see the information you have chosen to share with that specific client. Maybe you handle shipments on behalf of somebody else and want them to be able to follow up on their own shipments. You can also provide your regular receivers with a guest login and thus letting them see information about their shipments without contacting you first.

E-mail notification.

Using an automatically generated e-mail you can notify a receiver about goods you are about to send to them and that they can expect a delivery. You can compose the message yourself and Unifaun Online adds the carrier and the carrier's reference number. In the e-mail the reference number appears as a clickable link that the receiver can use to find out where the shipment is for the moment.

Unifaun Track & Trace.

Unifaun Track & Trace allows you to track your shipments in just the same way regardless of carrier and it also gives you detailed information about the shipment. You do not have to know the carriers' shipment or parcel numbers since you use your own order number or reference as search parameters. When a shipment has been stored in or printed from Unifaun Online, or maybe sent directly from your ERP system, Unifaun Track & Trace keeps track of the shipment from within your ERP system.

Profile Management.

Profile Management allows you to control information access and user rights, for example, who is allowed to create new guest logins or print reports. It will increase security and make your work more effective since you can streamline each user's or group of users' way of working in Unifaun Online.

Support.

Your agreement with Unifaun includes support and maintenance of Unifaun Online. If you need help there are several options.

Documentation.

Go to Unifaun Online's help pages for user guides, specifications, downloads, sample files, etc.

Questions and Answers.

Check whether your question has already been answered in our forum. In the forum, you can discuss and find answers to questions about all aspects of Unifaun products, carriers, labels, SIS and CMR freight notes, printers, customs documents and other transport and carrier issues.

Unifaun Support.

Unifaun also offers personal support from our support team working closely with product development, account managers and our partners. In most cases we solve the problem directly in touch with you. Disturbances in central server functions are handled immediately, day or night. Serious functionality problems are sought and acted upon the same day and minor errors are corrected as soon as possible daytime.

Let us show you how it works!

To take a closer look at Unifaun Online, go to www.unifaunonline.se and follow the instructions.